



## Northeastern Society of Orthodontists

### **NESO Annual Conference and COVID-19 Protocols**

Safety of our attendees, staff, and the community-at-large is our top priority. Currently, we intend to proceed with conducting an in-person Annual Conference. This event will be a fraction of the size of our traditional conference (150 attendees) and will employ appropriate health and safety protocols in partnership with the Ritz Carlton Boston (Marriott), and in accordance with local and state guidelines.

As you know, conditions surrounding the pandemic continue to evolve. We will alert all registered attendees of any updates, changes, and protocols as we get closer to the event. If you have any questions, please don't hesitate to contact a member of our management team at 800.981.9476 or via email at [info@neso.org](mailto:info@neso.org).

[Boston Public Health Commission](#)

[City of Boston – What You Need To Know](#)

[Marriott's Commitment to Clean](#)

### **REGISTRATION CANCELTION/REFUND POLICY**

Refunds are limited to conference fees paid, and do not include any travel, lodging, transportation, or other fees paid independently of conference registration. No-shows are non-refundable.

A full refund will be issued for cancelations received through **October 15, 2021**. No refunds will be given after this date. Cancellation and refund requests should be sent via e-mail to [registration@neso.org](mailto:registration@neso.org).

If NESO is unable to hold this meeting in-person, all paid registrants will receive a full refund within 60 days of notification.

### **SPONSOR AND EXHIBITOR CANCELTION POLICY**

Sponsorships and exhibit reservations canceled prior to **October 15, 2021** will forfeit 50% of payment. There will be no refunds for cancelations made after this date.

Full refunds will be given if NESO is unable to hold an in-person event.